



The State of the City

The last twelve months have been some of the most challenging in memory for Provo, its businesses, and its residents.

As the pandemic began, I felt a strong desire as the city’s chief executive to weather the storm in a fiscally responsible manner—to find a way to live within our means, even when those means were shrinking. I launched a deep-dive review of every department’s budget, then took out a surgical knife, as it were, and began cutting. The process and results were, in a word, painful. Our employees have had to function with reduced staff, reduced budgets, and reduced amounts to take home to their families. And while we may not have hit every standard of excellence we set for ourselves, on balance, what has the refining fire ultimately shown me? That under intense heat, our employees are pure gold.

Despite 2020 being historic for its challenges, I am pleased to report Provo is strong and will remain so with a continued focus on four key areas.



Safe & Sound



Welcoming



Forward Looking



Economically Vibrant

STATE OF THE CITY HIGHLIGHTS



Since the new terminal announcement, our airport has added 3 destinations, signifying the exciting expansion we anticipated.



The construction of a collaborative police and fire headquarters in the taxpayer-approved Provo City Hall and the dedication of Fire Station 22, the first new station in 20 years, were much-needed support for public safety and will result in a safer Provo.



To better attract retailers to Provo and identify sales tax leakage to other communities, we’ve partnered with Buxton, an industry leader in customer analytics, to generate an economic report to give us the data we need to best present a convincing case to retailers seeking growth opportunities.



With private and public partners, we are developing a 100-acre field-sports park that add tens of millions of dollars to the local economy every year.

PROTECT YOURSELF FROM FRAUD

FROM SUSPICIOUS CALLS FROM THE "IRS" TO FAKE CHECK SCAMS

5 Things Scammers Do

1. Call to demand immediate payment or call about taxes owed without first having mailed you a bill.
2. Demand that you pay taxes without giving you the opportunity to question or appeal the amount they say you owe.
3. Require you to use a specific payment method for your taxes, such as a prepaid debit card. No reputable company or agency will ask for payment via gift cards.
4. Ask for credit or debit card numbers over the phone.
5. Threaten to bring in local police or other law-enforcement groups to have you arrested for not paying.

Fake Check Tips

In 2019 27,000+ fake check scams=\$28 million in losses

Fraudulent checks come in many varieties: a business or personal check, a cashier's check, money order, or even a check delivered electronically.

1. If someone sends you a check and tells you to send money – whether by wiring money or buying gift cards – you can bet it's a scam.
2. Even if you see the money in your account, the bank can still take it back if the check later bounces. If you don't know the person who wrote the check, don't send money. Period.
3. If you're selling online, never accept a check for more than your asking price.

9 PM

ROUTINE

provo

POLICE

1. Remove valuables from your car
2. Make sure your cars are locked
3. Lock your garage door
4. Lock your doors and windows
5. Turn on your exterior lights

For non emergencies call
801-852-6210

GREEN WASTE



Recycling of green yard waste by composting is an efficient and easy way to help conserve landfill space, maintain a clean and healthy living environment for you and your family, and help maintain moisture and nutrients in the soil. All green waste collected in Provo is turned into compost that is then available for purchase at our city compost yard at 1625 S Industrial Pkwy (open Fridays and Saturdays 7AM-5PM March-November, with special hours offered during city cleanups).

Yard waste cans are serviced March - November and emptied the same day as your regular garbage pickup; please have them on the side of the street by 6AM with three feet of clearance around all cans and 10 feet clearance above cans.

Participating is easy:

- Dial 311 or order online at www.provo.org. Find more info at www.provo.org/recycling.

Parking in Downtown Provo



The two-hour time limit in the Center Street Mall allows for **short-term parking** for customers and visitors who want to shop, visit a business, eat in one of the many restaurants, or make a stop at City Hall. These time limits on parking spaces within Downtown are enforced so vehicles will rotate out and parking can become available for multiple visitors during the day. **The primary goal of the two-hour parking limit is not to collect revenue; it's to ensure that vehicles move and allow parking for others.**

BY THE NUMBERS

CARES ACT FUNDING

Helping Local Businesses

The CARES Act established funding programs to help small businesses overcome the significant challenges caused by COVID-19. Many of our local Provo businesses and non-profit agencies qualified and received much-needed aid.

278

PROVO
Businesses Received
CARES
Act Funding

\$3.3M

Total Funding
Received
by Provo
BUSINESSES



Provo Women's Day was started six years ago to celebrate International Women's Day by empowering women locally.

Honoring Provo Trailblazers

Saturday March 6, Mayor Kaufusi honored Genelle Pugmire, staff writer at the Daily Herald, with the Trailblazer Award for her 37 years and 3,000 articles telling the stories of those who live, work and play in Provo.

The popular day-long event has steadily grown, this year hosting two hundred women for a virtual lecture series, socially-distanced group activities and a themed "Girls Night Out" after party.

Watch the lecture series now at
ProvoConnect.com



PROTECT YOUR HOME

CLEARING THE WAY TO SAFE

Creating a defensible space around your home is key for fire safety. Provo City has recognized and identified many areas throughout the city where we have an increased wild land-urban interface fire hazard. In light of the recent fires across the nation and our city/community, we follow the guidelines of Fire wise (firewise.org) recommendations of maintaining clear space around all structures/buildings that border the urban interface. This space is referred to as defensible space.

Defensible space is essential to improve your home's chance of surviving a wildfire. It's the buffer you create between a building on your property and the grass, trees, shrubs, or any wild land area surrounding it. This space is needed to slow or stop the spread of wildfire, and it helps protect your home from catching fire—either from direct flame contact or radiant heat. Defensible space is also important for the protection of the firefighters defending your home.

GENERAL GUIDELINES

- Clear and maintain 30' defensible spacing.
- 10' canopy spacing from tree to tree, and tree to a building.
- All trees limbed to 6' from the ground.
- Ground fuels removed.
- Dead fuels removed.
- Green grass, or clear ground.
- Remove flammable materials from the structure
- Clean gutters

YOU CLEAR, WE CHIP

Once you've taken the necessary steps to protect your property by thinning and trimming hazardous brush, we will come out and chip the cleared vegetation for you, free of charge.

Chipping days will be March 15 - 20 and April 19 - 24

Visit provoconnect.com to find out when we will be in your neighborhood

WHAT'S ACCEPTABLE:

- Woody limbs and branches only, up to 6" diameter
- Max length of 4 feet
- No construction or building materials
- Must be clear of nails or wire
- Piles only, no bags
- No trash or weeds
- No root wads, dirt or rocks
- No grass clippings or bags/piles of leaves

PILE GUIDELINES:

- Must be stacked by 8 AM on Day Date
- Must be stacked neatly with ends facing the road
- Piles must be within 5' of the roadway
- Limit pile size to 5'x5'x5'
- No limit as to the number of piles
- Please do not combine piles with neighbors or haul in from other locations
- Piles, debris or items outside of the specifications will be left and the home owner will be responsible for their removal.

COVID-19 VACCINATIONS

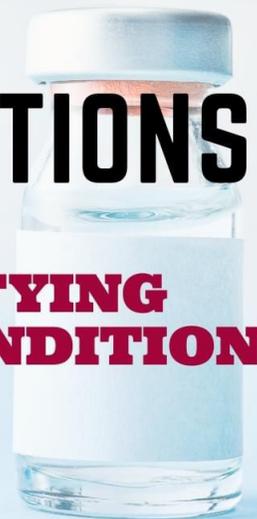
NOW AVAILABLE FOR THOSE

WITH QUALIFYING MEDICAL CONDITIONS

AS WELL AS THOSE 65+ AND ALL PREVIOUS GROUPS

SIGN UP AT:

HEALTH.UTAHCOUNTY.GOV/COVID-19-VACCINE



FIND MORE INFORMATION ON



PROVOCONNECT.COM

Budget Calendar FY 2022

January
2021

- Distribute 5-year capital improvement packets to departments
- Distribute supplemental request forms to departments
- Review revenue forecasts
- Meet with Administration and Council Staff to review proposed budget calendar

February

- Review budget calendar with Municipal Council and Directors, Feb 2
- Municipal Council starts budget meetings with Directors, Feb 16
- Meet with Council Staff to review revenue projections and CIP
- Distribute payroll schedules and budget sheets to departments
- 5-year capital improvement packets returned to Finance Division
- Review 5-year capital improvement packets and budget worksheet with Directors and Administration
- Meet with Council Staff to review CIP Budget Report

March

- Municipal Council continues to meet with Directors
- Deliver 5-year capital improvement plan to Municipal Council, Mar 1
- Revenue projections presented to the Municipal Council, Mar 2
- Review 5-year capital improvement plan with Municipal Council, Mar 16
- Administration meets with Directors to review budgets and supplemental requests
- Meet with Council Staff to give update on budget process

April

- Municipal Council continues to meet with Directors
- Proposed budget sheets are prepared based on recommendations from Administration
- Review key issues of proposed budget with Council Staff
- Finance Division Budget Team to prepare final proposed documents to be presented to the Municipal Council
- Administration final review of budget documents prior to presenting tentative budget to Municipal Council

May

- Present tentative proposed budget to the Municipal Council, May 4
- Budget Retreats, May 11 & May 25
- Tentative adoption of the proposed budget, May 18

June

- First public hearing for proposed budget, June 1
- Second public hearing for proposed budget, June 15
- Certified Tax Rate to be adopted by June 15 per State Code
- Budget to be adopted by June 30 per State Code if not holding a Truth in Taxation hearing

July

- Truth in Taxation hearings held if property tax increases proposed

August

- Budget to be adopted by August 31 per State Code if Truth in Taxation hearing is held
- Submit budget to Utah State Auditor's Office
- Submit budget to GFOA for certification



FIND MORE INFORMATION ON [PROVOCONNECT.COM](https://provoconnect.com)

Spring Cleanup 2021

DATES & LOCATIONS

3/29-4/3 - LIONS PARK (950 W 1280 N)

4/5-4/10 - POLE YARD (2027 W 820 N)

4/12-4/17 - FOOTPRINTER PARK (1150 S 1350 W)

4/19-4/24 - ROCK CANYON PARK (2620 N 1200 E)

4/26-5/1 - PEAKS ICE ARENA (100 N SEVEN PEAKS BLVD)

5/3-5/8 - 3850 N CANYON RD (FIELD)

3/29-5/8 - PROVO CITY COMPOST YARD (1625 S INDUSTRIAL PKWY)

Program Info

Please separate yard waste and metals from trash and dispose of the materials in dumpsters at six locations throughout the city from March 29 to May 8, Mon-Fri from 8-6 and Sat from 8-3.

Dumpsters at the compost yard are available during the Spring Cleanup Mon-Sat from 7-5.

Please do not dump after hours. Dumpsters will be closed nightly, it is unlawful to leave items on the ground. Illegal dumping costs thousands of dollars at the expense of Provo taxpayers and possible discontinuance of the program.

Yard Waste Collection (Residential)

Turn your organic yard waste into plant nourishing compost! To sign up for green can yard waste collection, call Customer Service at 311 or (801) 852-6000.

Green cans are picked up once a week from March 1 - December 2.

No trash or lumber/construction materials are allowed in the green can.

City Compost Yard

- 1625 S Industrial Pkwy, Provo (open Mon-Sat 7-5 during Spring Cleanup, after cleanup only open Fri-Sat 7-5 weather dependent)

Organic compost will be available for purchase to residents at \$3 per yard, and to nonresidents at \$6 per yard, depending on availability.

Green waste drop-off is available for residents free of charge during Spring Cleanup, and for a \$5 fee per pickup truck or trailer up to 16' for each drop-off after Spring Cleanup dates.

- No lumber, building material, sod, stumps, treated wood, logs over 10" in diameter or trash is accepted at the compost yard.
- No loads from commercial haulers or landscapers will be accepted.

Recycling

Recycling bins are available to residents at Kiwanis Park (820 N 1100 E), and the Compost Yard. Glass recycling is at the corner of 100 W 300 N.

Transfer Station

Provo City residents may take trash directly to the South Utah Valley Solid Waste District transfer station, free-of-charge using the coupon from March 29 to May 8, during normal business hours, Mon-Sat from 7-6.

TRANSFER STATION COUPON

Coupon good for one pickup truck or single-axle trailer load at South Utah Valley Solid Waste District Transfer Station, 2450 W 400 S Springville, (801) 489-3027. MUST SHOW PROVO ID (drivers license or utility bill). All loads must be covered to avoid a tarp fee. COUPON VALID 3/29/21-5/8/21
Physical Coupon Required

NAME _____ ADDRESS _____

If you have questions about acceptable items, go to <http://www.suvswd.org/what-to-do-with> or call Provo City Customer Service at 311 or (801) 852-6000, or the transfer station at (801) 489-3027.

